

## A BOLD STEP TOWARDS ELECTRONIC HUMOR

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**Annotation:** today on the path to the development of e-government in our country: the introduction of mobile, transactional and high-need public services, the development of “smart” cities through the use of artificial intelligence, the creation of a “bridge of justice” in the exchange of information between citizens and government bodies are embodied in a number of promising goals.

**Keyword:** electronic, system, market, government, platform, interactive State, Information System.

One of the main issues in the widespread introduction of e-government is considered to be easy, convenient and safe identification, currently the existing shortcomings of the current information system of identification of e-government users, the observed interruptions have been eliminated, and in order to create a convenient and simple registration of the system ([www.id.egov.uz](http://www.id.egov.uz)) new interpretation as well as „mobile id’ registration platform was developed and launched. The data of active users registered in the old system was automatically migrated to the new system. Despite the fact that the system had a short time to launch, today its number of users has increased sharply, reaching more than 1 million.

Uzbekistan is a rapidly developing country with a population of more than 35 million people. more than are internet users. Today, thanks to advanced information technology, it is the e-government that is the best assistant in creating facilities in the interaction between the population, business and the state, ensuring fairness and transparency in management and preventing corruption.

At the same time, an important document in the field of e – government was approved by the head of State – The Strategy "Digital Uzbekistan-2030".

Summing up the work carried out within the framework of the e-government. Below you can get acquainted with them in short facts and exact figures.

OneID (unified identification system), which is considered the "key" to access all information systems and electronic public services, is providing more than 1 million registered users with access to more than 100 Information Systems. A new interpretation of the system was launched in 2023 to make User Registration more simple and convenient.

The single interactive public services portal, which is the only point of access to public services, is an important organizational part of e-government infrastructure. Today, more than 511 electronic services are provided to the population through the portal. More than 2 million applications have been received since the beginning of this year, which is saving not only time, but also financial costs. Through the Unified Register of Information Systems and resources of the e-government, 93 Information Systems Project-Technical Documentation of 29 organizations, the processes of obtaining conclusions on them were carried out in an automated way.

Another important project is the reference and classifier register. The system now allows 41 classifiers to be integrated through a separate web service, with online downloads as well as updates from responsible government agencies.

More than 8.4 million transactions with a total value of 974 crore have been made since the beginning of the year through the unified billing system of e-government. This system allows you to form payment documents of state duties and fees, increase the transparency of payments. In 2021, a new interpretation of the unified billing system was launched.

The Open Data Portal of the Republic of Uzbekistan ([data.gov.uz](http://data.gov.uz)) over 11,000 datasets have been hosted by 149 government agencies across 20 areas. They are important in creating convenient

applications, social and commercial services. In order to further develop the industry, a new interpretation of the portal was developed and launched on a trial basis (data.egov.uz).

On the formation of a rating of the level of digital development Nis.uz with the help of the Information System, the indicators of the level of digital transformation of 107 state bodies, economic associations and 203 districts and cities in their territories – “green”, “yellow”, “red” - were divided into categories.

In order to ensure justice and transparency in the provision of public services, digital technologies are actively being introduced to all sectors of the economy, public institutions today.

In particular, as a result of the introduction of the information system” unified register of Social Protection”, the requirement of Citizens for more than 11 types of various documents in the appointment of social benefits was abolished, and more than 1.2 million families were allocated financial assistance money on social benefits in an automated way.

Due to the transfer of sample statistical observations using tablet devices, their efficiency and reliability were increased, paper consumption was completely abandoned, and the time for collecting data was reduced by 2 times, and their introduction into the Information System, the processing time was reduced by 5-10 times.

Under the” digital customs ” Project, 6 new information systems and 13 electronic public services were introduced. The time for transferring cargo from the customs declaration was reduced from 2 hours to 5 minutes.

The” electronic diary ” system is saving teachers up to 20 hours per quarter. It is also envisaged that budget funds of up to \$ 100 million per year will be economical due to the cancellation of diaries and magazines in the form of paper. Through the system, parents can control their child's achievements and interests and actively participate in the educational process.

The information system of administrative offenses (e-administrative work) is integrated with the information systems of more than 50 authorized bodies, and on average 3.5 billion per year for the purchase of an administrative statement form. the sum is an average of Rs 11 crore per year for transportation costs to the submission of materials to the court. the sum is an average of Rs 13 crore per year due to the fact that employees of the competent authority do not spend time going to court. the sum was saved.

10.5 billion a year from the state budget due to the digitalization of the activities of the courts through the” E-KHSUD ” system, the reduction of the working hours of judges and court employees to 7 times and the economy of paper consumption. more than Rs were saved.

4.1 billion from the state budget due to the holding of court sessions using the videoconferencing system. sum, 16.6 billion of citizens. savings in sums were achieved.

The information system” transparent construction ” is launched and the processes of obtaining construction permits, selection of tender winners are automated. The total cost using the tender platform introduced within the framework of the system is 6.5 trillion. 2.5 thousand units (2568) were announced and more than six thousand (6090) builder organizations took part in it. During the bidding process, winners were identified on more than one and a half thousand (1536) lots (60 percent), and 8.23 percent of the starting value, or 527.5 billion. the sum was economized on the state budget.

Today, a number of promising goals are embodied in the development of e-government in our country: the introduction of mobile, transactional and high-need public services, the development of “smart” cities through the use of artificial intelligence, the creation of a “bridge of justice” in the exchange of data between citizens and state bodies.

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