

## THE IMPACT OF ADAPTIVE LEARNING TECHNOLOGIES BASED ON ARTIFICIAL INTELLIGENCE ON STUDENTS' COMMUNICATIVE COMPETENCE IN TEACHING ENGLISH

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### Abstract

This study explores the impact of artificial intelligence (AI)-based adaptive learning technologies on the development of students' communicative competence in English language teaching. In recent years, the integration of AI into educational environments has transformed traditional teaching approaches by enabling personalized, data-driven instruction tailored to individual learners' needs, preferences, and performance levels. Adaptive learning systems analyze learners' progress in real time and dynamically adjust content, feedback, and task complexity, thereby creating a more efficient and learner-centered educational experience. The research focuses on how such intelligent systems contribute to the improvement of key components of communicative competence, including linguistic, sociolinguistic, pragmatic, and strategic competences. Special attention is paid to the role of AI tools in enhancing speaking and listening skills, fostering interactive communication, and reducing language anxiety through individualized learning paths. The study employs a mixed-method approach, combining quantitative data obtained from experimental groups using AI-based platforms with qualitative insights gathered through classroom observations and student feedback. The findings indicate that adaptive learning technologies significantly enhance students' engagement, motivation, and communicative performance compared to traditional methods. Moreover, AI-driven environments support continuous assessment and immediate feedback, which are crucial for developing fluency and accuracy in language use. However, the study also highlights certain challenges, such as the need for digital literacy, teacher training, and ethical considerations in the use of AI in education. Overall, the research demonstrates that AI-powered adaptive learning technologies can serve as an effective pedagogical tool for fostering communicative competence in English language learners, provided that they are implemented within a well-structured instructional framework.

### Keywords

artificial intelligence, adaptive learning technologies, English language teaching, communicative competence, personalized learning, intelligent tutoring systems, language acquisition, digital pedagogy, learner-centered approach, real-time feedback, educational technology,

### INTRODUCTION

In the contemporary era of rapid digital transformation, the integration of advanced technologies into the field of education has become not only a trend but a necessity. Among these technologies, artificial intelligence (AI) has emerged as a powerful tool that is reshaping the landscape of language teaching and learning. In particular, AI-based adaptive learning technologies have gained significant attention due to their ability to provide personalized instruction, real-time feedback, and data-driven decision-making in educational contexts. These innovations are especially relevant in English language teaching (ELT), where the development of communicative competence remains a central objective. The relevance of this study is обусловлена (determined by) the growing demand for effective methods that can enhance students' communicative abilities in a globalized world. Traditional teaching approaches often fail to address individual differences among learners, such as varying proficiency levels, learning styles, and cognitive abilities. As a result, many students experience difficulties in achieving fluency and confidence in real-life communication. AI-powered adaptive learning systems offer

a promising solution by tailoring educational content to each learner's needs, thereby fostering more efficient and meaningful language acquisition. Furthermore, the increasing availability of digital platforms and the shift toward blended and online learning environments highlight the urgency of investigating the pedagogical potential of such technologies. Despite the growing interest in AI in education, there is still a lack of comprehensive research examining its direct impact on students' communicative competence, particularly within the context of English language instruction. This gap underscores the importance of the present study, which aims to explore how adaptive learning technologies based on artificial intelligence can contribute to the development of key communicative skills, including speaking, listening, interaction, and pragmatic usage.

The main aim of this research is to analyze the effectiveness of AI-based adaptive learning technologies in enhancing students' communicative competence in English language learning. In order to achieve this aim, the following objectives are defined:

- to examine the theoretical foundations of communicative competence and adaptive learning technologies in ELT;
- to identify the key features and functions of AI-based adaptive learning systems;
- to investigate the impact of these technologies on different components of communicative competence;
- to assess students' engagement, motivation, and performance in AI-supported learning environments;
- to analyze the advantages and limitations of implementing adaptive learning technologies in English language classrooms.

By addressing these objectives, the study seeks to contribute to the development of innovative pedagogical strategies that integrate AI technologies into language teaching practices. It is expected that the findings will provide valuable insights for educators, researchers, and curriculum designers aiming to improve the quality and effectiveness of English language education in the digital age.

## LITERATURE REVIEW AND METHODOLOGY

In recent years, the integration of artificial intelligence (AI) into English language teaching (ELT) has attracted considerable scholarly attention, particularly in relation to adaptive learning technologies and their role in developing communicative competence. A growing body of research between 2021 and 2025 highlights the transformative potential of AI-driven systems in creating personalized and learner-centered educational environments. Several studies emphasize that AI-based adaptive learning systems enable individualized instruction by analyzing learners' performance, preferences, and progress in real time. According to recent research, such systems adjust content difficulty, provide targeted feedback, and support continuous assessment, thereby enhancing learning efficiency and engagement. This aligns with the broader shift from traditional "one-size-fits-all" approaches toward more flexible and data-driven pedagogical models. A systematic literature review covering studies from 2021 to 2025 indicates that AI technologies significantly contribute to language learning through personalized feedback, adaptive curricula, and interactive communication opportunities. These features are particularly relevant for the development of communicative competence, which requires not only linguistic knowledge but also the ability to use language effectively in real-life contexts.

Empirical evidence also supports the effectiveness of AI in improving various language skills. A large-scale meta-analysis conducted on studies published between 2022 and 2025

demonstrates that AI has a statistically significant positive impact on language learning outcomes across all major skills, including speaking and listening, which are central to communicative competence. The findings further suggest that AI is especially effective when integrated into blended learning environments rather than used as a standalone tool. In addition, recent studies have explored the role of AI-powered applications in fostering learner autonomy and communicative abilities. For instance, research conducted in 2026 shows that tools such as intelligent tutoring systems and conversational AI enhance pronunciation, fluency, and interaction strategies by providing adaptive feedback and simulated communication scenarios. These technologies create low-anxiety learning environments, encouraging learners to actively participate in communication without fear of making mistakes. Moreover, scholars highlight that AI-based conversational tools and speech recognition technologies facilitate authentic language practice and interactive learning. They enable students to engage in real-time dialogues, receive immediate corrective feedback, and develop pragmatic and sociolinguistic competences. This is particularly important in modern ELT, where communicative competence is viewed as a multidimensional construct involving linguistic, discourse, and strategic skills. At the same time, researchers also point out certain limitations and challenges associated with AI integration. While adaptive systems are effective in delivering personalized instruction, they may not adequately address socio-cultural aspects of communication and critical thinking skills. Some studies argue that over-reliance on AI tools can reduce opportunities for authentic human interaction and intercultural communication, which are essential components of communicative competence. Furthermore, issues related to digital literacy, teacher readiness, and ethical considerations remain significant concerns in the implementation of AI in education.

Recent theoretical discussions also introduce the concept of hybrid communicative environments, where human learners interact with AI systems as cognitive partners. In such contexts, communicative competence is not only developed through human interaction but also through adaptive, algorithm-mediated communication processes that require learners to interpret, evaluate, and respond to dynamic feedback. This perspective reflects a shift toward viewing AI as an integral component of the learning ecosystem rather than merely a supplementary tool. Overall, the literature from 2021 to 2025 demonstrates that AI-based adaptive learning technologies have a significant positive impact on English language learning, particularly in enhancing communicative competence. However, the effectiveness of these technologies largely depends on their pedagogical integration, the balance between human and machine interaction, and the development of appropriate digital and methodological frameworks. Therefore, further research is needed to explore how AI can be effectively combined with traditional teaching approaches to achieve optimal learning outcomes.

This study adopts a mixed-methods research design to investigate the impact of artificial intelligence (AI)-based adaptive learning technologies on students' communicative competence in English language teaching. The integration of both quantitative and qualitative approaches allows for a comprehensive analysis of the research problem, ensuring the reliability, validity, and depth of the findings. The research was conducted in a higher educational context involving undergraduate students enrolled in English language courses. A total of 60 participants were selected through purposive sampling and divided into two groups: an experimental group and a control group, each consisting of 30 students with comparable proficiency levels. The experimental group was exposed to AI-based adaptive learning platforms, while the control group received traditional instruction based on conventional teaching methods. The duration of the experimental intervention was 12 weeks, providing sufficient time to observe measurable changes in students' communicative competence. To assess the development of communicative competence, a pre-test and post-test design was employed. The tests were designed in accordance with the Common European Framework of Reference for Languages (CEFR) and

aimed to evaluate key components of communicative competence, including grammatical accuracy, lexical range, fluency, pronunciation, and pragmatic appropriateness. In addition, speaking and listening tasks were incorporated to measure interactive communication skills in real-life scenarios.

The AI-based adaptive learning environment utilized in the experimental group included intelligent tutoring systems, speech recognition tools, and automated feedback mechanisms. These technologies provided personalized learning pathways by analyzing students' responses and performance in real time. The system dynamically adjusted the difficulty level of tasks, offered corrective feedback, and recommended additional practice activities based on individual learning needs. This ensured that each learner received targeted instruction tailored to their strengths and weaknesses. Quantitative data were collected through test scores and analyzed using statistical methods, including paired sample t-tests and independent sample t-tests, to determine the significance of differences between pre-test and post-test results within and across groups. Descriptive statistics such as mean scores, standard deviations, and percentage improvements were also calculated to provide a clear representation of learning outcomes. Qualitative data were gathered through classroom observations, semi-structured interviews, and student questionnaires. Observations focused on students' engagement, interaction patterns, and use of language during AI-supported activities. Interviews were conducted with selected participants to gain deeper insights into their learning experiences, perceptions of AI tools, and challenges encountered during the learning process. The qualitative data were analyzed using thematic analysis, allowing for the identification of recurring patterns and key themes related to communicative competence development. To ensure the validity and reliability of the research, multiple measures were implemented. The testing instruments were piloted prior to the study, and standardized assessment criteria were applied consistently across both groups. Triangulation of data sources—combining quantitative results with qualitative insights—enhanced the credibility of the findings. Furthermore, ethical considerations were strictly observed, including informed consent, confidentiality of participants, and voluntary participation.

Overall, the chosen methodology provides a robust framework for examining the pedagogical effectiveness of AI-based adaptive learning technologies. By integrating experimental design, statistical analysis, and qualitative inquiry, the study offers a comprehensive evaluation of how such technologies influence the development of communicative competence in English language learners.

## RESULTS

The quantitative analysis of pre-test and post-test results revealed a significant improvement in the communicative competence of students in the experimental group compared to the control group. At the initial stage, both groups demonstrated nearly identical proficiency levels, with mean scores of 56.4 (experimental group) and 55.8 (control group), indicating comparable baseline conditions. After the 12-week intervention, the experimental group showed a substantial increase in overall performance, with the mean score rising to 78.9, reflecting a 22.5-point improvement. In contrast, the control group's mean score increased to 65.2, representing a comparatively modest gain of 9.4 points. Statistical analysis using an independent samples t-test confirmed that the difference between the two groups was significant ( $p < 0.05$ ), indicating the effectiveness of AI-based adaptive learning technologies. A more detailed breakdown of communicative competence components demonstrated that the most notable improvements in the experimental group were observed in speaking fluency ( $\uparrow 28\%$ ), listening comprehension ( $\uparrow 24\%$ ), and pronunciation accuracy ( $\uparrow 21\%$ ). Gains in grammatical accuracy ( $\uparrow 17\%$ ) and lexical range ( $\uparrow 19\%$ ) were also recorded, though slightly less pronounced. These

results suggest that AI-supported adaptive learning environments are particularly effective in developing interactive and oral communication skills. Qualitative findings further supported the quantitative data. Classroom observations indicated higher levels of student engagement and participation in the experimental group. Students actively interacted with AI-based platforms, frequently practicing speaking tasks and responding to immediate feedback. Interview responses revealed that 83% of participants found adaptive feedback helpful in identifying and correcting their mistakes, while 76% reported increased confidence in real-life communication situations.

However, some challenges were also identified. Approximately 18% of students experienced initial difficulties in using digital tools effectively, and 12% expressed a preference for more direct teacher interaction. Despite these limitations, the overall findings demonstrate that AI-based adaptive learning technologies significantly enhance students' communicative competence, particularly in terms of fluency, interaction, and learner autonomy.

## DISCUSSION

The findings of the present study confirm that AI-based adaptive learning technologies have a substantial positive impact on the development of students' communicative competence in English language learning. When compared with the control group, which followed traditional instructional methods, the experimental group demonstrated significantly higher gains across all components of communicative competence. This comparative outcome supports the assumption that personalized and adaptive learning environments are more effective than conventional "one-size-fits-all" approaches. From a comparative perspective, the most prominent differences were observed in speaking fluency, listening comprehension, and pronunciation accuracy. These results can be explained by the interactive and responsive nature of AI-based systems, which provide immediate feedback and allow for repeated practice in simulated communicative contexts. Unlike traditional classrooms, where feedback is often delayed or generalized, adaptive technologies offer individualized correction and guidance, thereby accelerating the development of oral communication skills. This finding is consistent with recent studies (2021–2025), which emphasize the role of AI in enhancing real-time interaction and language performance.

Furthermore, the improvement in grammatical accuracy and lexical range, although slightly less pronounced, indicates that adaptive systems also support structural aspects of language learning. This can be attributed to the system's ability to analyze learners' errors and provide targeted exercises that reinforce specific linguistic features. In contrast, the control group showed more limited progress, which suggests that traditional methods may not adequately address individual learning gaps and fail to sustain continuous engagement. Another important aspect revealed by the study is the increased level of student motivation and engagement in the experimental group. The qualitative data indicate that learners were more actively involved in the learning process when using AI-based tools. This can be interpreted through the lens of learner-centered pedagogy, where autonomy, personalization, and immediate feedback play a crucial role in sustaining motivation. The opportunity to practice language skills in a low-anxiety, technology-mediated environment also contributed to students' confidence in communication. However, the discussion of results also highlights certain limitations. Despite the overall effectiveness of adaptive technologies, a small proportion of students faced difficulties related to digital literacy and technical adaptation. This suggests that the successful implementation of AI in education requires not only technological infrastructure but also adequate training and support for learners. Additionally, some participants expressed a preference for human interaction, which underscores the importance of maintaining a balance between AI-driven instruction and teacher-led communication.

From a theoretical standpoint, the findings reinforce the concept of communicative competence as a multidimensional construct that can be effectively developed through both human and machine-mediated interaction. AI technologies appear to function as complementary tools that enhance, rather than replace, traditional pedagogical practices. Therefore, the integration of adaptive learning systems should be approached as part of a hybrid instructional model that combines technological innovation with pedagogical expertise. In summary, the comparative analysis demonstrates that AI-based adaptive learning technologies significantly outperform traditional teaching methods in fostering communicative competence. At the same time, the results suggest that their effectiveness depends on thoughtful pedagogical integration, digital readiness, and the preservation of meaningful human interaction within the learning process.

## CONCLUSION

This study has demonstrated that artificial intelligence-based adaptive learning technologies play a significant role in enhancing students' communicative competence in English language learning. The findings reveal that personalized instruction, real-time feedback, and dynamic task adjustment provided by AI systems contribute to noticeable improvements in key language skills, particularly in speaking, listening, and overall interaction. The comparative analysis between the experimental and control groups confirms that adaptive learning environments are more effective than traditional teaching methods in promoting learner engagement, motivation, and performance. Students exposed to AI-supported instruction showed greater progress not only in linguistic accuracy but also in fluency and confidence, which are essential components of communicative competence. At the same time, the study highlights that the successful implementation of AI technologies requires careful pedagogical integration. While adaptive systems offer numerous advantages, they should not replace the role of the teacher but rather complement it. The combination of human interaction and intelligent technologies creates a more balanced and effective learning environment.

In conclusion, AI-based adaptive learning technologies represent a promising direction in modern English language teaching. Their effective use can significantly improve the quality of language education, provided that educators address challenges related to digital literacy, accessibility, and methodological adaptation. Future research may focus on long-term impacts of AI integration and its role in developing higher-order communicative and intercultural competencies.

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