

THE END OF WORK (THE DISAPPEARING JOB IN THE AGE OF AI)**Khudoyberdiyeva Olima**

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Abstract. The concept of the “end of work” has gained increasing attention in contemporary debates surrounding technological advancement, economic change, and social transformation. Rapid automation, artificial intelligence, and digitalization are reshaping labor markets, raising questions about the future role of human labor in production and services. While some argue that technological innovation will displace traditional jobs and create widespread unemployment, others suggest it will generate new forms of work and opportunities for creativity, flexibility, and knowledge-based employment. This discussion also intersects with broader issues such as income inequality, universal basic income, and the redefinition of human purpose beyond wage labor. By examining historical transitions, current global trends, and future projections, this paper explores whether the “end of work” signals a crisis of employment or a reimagining of social and economic structures. Ultimately, the notion of the “end of work” challenges societies to reconsider the value of labor, the distribution of resources, and the meaning of productivity in a rapidly evolving world.

Keywords: Automation, Artificial intelligence, Future of labor, Technological change, Employment, Universal basic income, Economic inequality, Social transformation, Post-work society

Just a decade ago, fears about robots taking over jobs seemed like science fiction. Today, it's reality. From self-checkout machines at grocery stores to AI writing code, reports, and books — the pace of automation is accelerating at breakneck speed. What was once confined to manufacturing floors is now encroaching on law firms, hospitals, classrooms, and creative industries. The age of artificial intelligence isn't just reshaping how we work — it's forcing us to reconsider whether we'll work at all.

As machines grow smarter, faster, and cheaper, the traditional notion of a "job" — a 9-to-5 role in exchange for wages — is beginning to erode. Entire sectors are being transformed or rendered obsolete. But this isn't just an economic shift; it's a social, psychological, and philosophical reckoning. If work has long been the backbone of identity, purpose, and survival, what happens when it disappears?

In this article, we explore the forces driving the end of work: how AI is displacing labor, who's most at risk, what the consequences could be, and what new paths forward may look like in a world where jobs are no longer guaranteed.

While a small elite of corporate managers and knowledge workers would reap the benefits of the high-tech world economy, the American middle class would continue to shrink and the workplace become ever more stressful. As the market economy and public sector decline, Rifkin predicted the growth of a third sector—voluntary and community-based service organizations—that would create new jobs with government support to rebuild decaying neighborhoods and provide social services. To finance this enterprise, he advocated scaling down the military budget, enacting a value added tax on nonessential goods and services and redirecting federal and state funds to provide a ‘social wage’ in lieu of welfare payments to third-sector workers.

A number of economists and sociologists have been critical of Jeremy Rifkin for being one of the major contributors to the 'end of work' discourse and literature of the 1990s. Autonomist (socialist) political philosopher George Caffentzis concluded that Rifkin's argument is flawed because it is based on a technological determinism that does not take into account the dynamics of employment and technological change in the capitalist era. A major theme of the 'The End of Work' is that productivity would lead to the destruction of jobs; however, the book appeared when productivity growth had been in a slowdown since the early 1970s.

Because the widespread use of computers in the 1980s and early 1990s did not live up to the high expectations for productivity growth, this was called the productivity paradox. Strong productivity growth finally appeared in the late 1990s and lasted a few years, then slowed down again. The productivity slowdown is still being debated. Strong growth but without absorbing large numbers of unemployed people is called a jobless recovery.

We journeyed back into the past to tap into the Jeremy Rifkin's take on the raise of the information age and how it has both and still is affecting work. In his book titled *The End of Work: The Decline of the Global Labor Force and the Dawn of the Post-Market Era*, Jeremy writes about how each series of time shifts have interacted with technology and the resultant impact on work.

- Every industry has been affected by adoption of technology. This on hand has led to increase in efficiency and productivity using less workers and on the other adding onto the numbers of the unemployed. However, new opportunities are also created in these specialized areas
- Corporations are leaders in the adoption of technology fulfilling their need to increase productivity while maximizing profit. Innovation in the use of technology is the key catalyst transforming work at unprecedented speeds. Unfortunately, this locks out more people than the number of opportunities created
- The new opportunities are mainly in the area of knowledge working. However, Jeremy predicts even this space will gradually shrink due to further development of new technologies such as Artificial Intelligence.
- The resultant increase in unemployment will create pressure on Governments all around the world to provide for those locked out.
- Technology is also leading to both the re-configuration of work and also how we work. Corporations are reconsidering the traditional eight-hour work shift to shorter periods and also taking on virtual working formats. On the other hand, new pressures are created on those working due to the 'always on' mode made possible by technology. This creates new challenges such as burn outs and stress for knowledge workers to deal with. That being the price to churn out more increased workloads at faster speeds.

Looking at today, the drive to increase productivity and maximize profit has led to an increase in income inequality and challenges for Governments to provide for growing number of unemployed citizens. This year, Davos focused on the theme of stakeholder capitalism to achieve a cohesive and sustainable world. Relating this to what's happening today due to the COVID-19 Pandemic, technology has further accelerated this change in work from what it used to be. Corporations are now realizing they can work remotely, save on office space and yet maintain productivity. This on the other hand has also led to loss of jobs rendered irrelevant or downsized due to less profits. The rush to remain as lean as possible while leveraging technology is real. Employment will be further negatively affected. This is why technology remains top of mind of most CEOs.

This shift is permanent. The moment corporations realize these benefits, there is no going back. Governments are now following suit. Work as we know has changed. The shift from an economy based on material, energy and labor to one based on ICT is happening. Those working in the knowledge sector will have to re-invent themselves from the state of turning up to work to 'showing up' at work. This will be achieved by leveraging the opportunities created in the intersection of innovation and guiding corporations on how best to leverage technology.

At the end of the day, the fact remains that work is changing. To fit into the next cycle of doing things — we need to re-invent. We have to re-invent. This demands flexibility, determination and acting on foresight. These words from Jeremy ring out loud — 'we live in world of increasing contrasts.

How would it be assessed from an ethical point of view if human wage work were replaced by artificially intelligent systems (AI) in the course of an automation process? An answer to this question has been discussed above all under the aspects of individual well-being and social justice. Although these perspectives are important, in this article, we approach the question from a different perspective: that of leading a meaningful life, as understood in analytical ethics on the basis of the so-called meaning-in-life debate. Our thesis here is that a life without wage work loses specific sources of meaning, but can still be sufficiently meaningful in certain other ways. Our starting point is John Danaher's claim that ubiquitous automation inevitably leads to an achievement gap. Although we share this diagnosis, we reject his provocative solution according to which game-like virtual realities could be an adequate substitute source of meaning. Subsequently, we outline our own systematic alternative which we regard as a decidedly humanistic perspective. It focuses both on different kinds of social work and on rather passive forms of being related to meaningful contents. Finally, we go into the limits and unresolved points of our argumentation as part of an outlook, but we also try to defend its fundamental persuasiveness against a potential objection.

The rise of artificial intelligence has created growing excitement and much debate about its potential to revolutionize entire industries. At its best, AI could improve medical diagnosis, identify potential national security threats more quickly, and solve crimes. But there are also significant concerns—in areas including education, intellectual property, and privacy.

Today's WatchBlog post looks at our recent work on how Generative AI systems (for example, ChatGPT and Bard) and other forms of AI have the potential to provide new capabilities, but require responsible oversight.

Our recent work has looked at three major areas of AI advancement.

Generative AI systems can create text (apps like ChatGPT and Bard, for example), images, audio, video, and other content when prompted by a user. These growing capabilities could be used in a variety of fields such as education, government, law, and entertainment. As of early 2023, some emerging generative AI systems had reached more than 100 million users. Advanced chatbots, virtual assistants, and language translation tools are examples of generative AI systems in widespread use. As news headlines indicate, this technology continues to gain global attention for its benefits. But there are concerns too, such as how it could be used to replicate work from authors and artists, generate code for more effective cyberattacks, and even help produce new chemical warfare compounds, among other things. Our recent Spotlight on Generative AI takes a deeper look at how this technology works.

Machine learning is a second application of AI growing in use. This technology is being used in fields that require advanced imagery analysis, from medical diagnostics to military intelligence. In a report last year, we looked at how machine learning was used to assist the medical

diagnostic process. It can be used to identify hidden or complex patterns in data, detect diseases earlier and improve treatments. We found that benefits include more consistent analysis of medical data, and increased access to care, particularly for underserved populations. However, our work looked at limitations and bias in data used to develop AI tools that can reduce their safety and effectiveness and contribute to inequalities for certain patient populations.

Facial recognition is another type of AI technology that has shown both promises and perils in its use. Law enforcement—federal, as well as state and local—have used facial recognition technology to support criminal investigations and video surveillance. It is also used at ports of entry to match travelers to their passports. While this technology can be used to identify potential criminals more quickly, or those who may not have been identified without it, our work has also found some concerns with its use. Despite improvements, inaccuracies and bias in some facial recognition systems could result in more frequent misidentification for certain demographics. There are also concerns about whether the technology violates individuals' personal privacy.

The rapid deployment of AI technologies, such as machine learning algorithms, natural language processing, and robotics, is accelerating job displacement across many sectors. For instance, automated customer service bots can handle inquiries once managed by call center agents, while AI-powered software can analyze legal documents faster than paralegals. Even creative fields like journalism and design are seeing AI tools capable of generating content and ideas.

However, this disruption also presents a paradox: while some jobs vanish, new ones emerge, often requiring a blend of technical skills, creativity, and emotional intelligence. The challenge lies in the transition—how can workers adapt to these changes, and how can society support retraining and education to prepare for this evolving landscape?

Moreover, the rise of AI prompts deeper ethical and economic questions. What happens to those left behind by automation? How do we ensure that the benefits of AI-driven productivity gains are shared equitably? And fundamentally, if work as we know it declines, what alternative models for income and purpose might we explore, such as universal basic income or reduced workweeks?

As we confront the end of traditional work, we must rethink our relationship with labor, technology, and human value. The disappearing job in the age of AI is not just an economic issue—it is a societal challenge demanding innovative solutions and bold conversations.

The transformation brought on by AI is not uniform; it disproportionately affects certain industries and demographics. Jobs involving repetitive, predictable tasks—such as assembly line work, data entry, and basic analysis—are the most at risk. Meanwhile, roles that require interpersonal skills, creativity, critical thinking, and complex problem-solving are more resilient but not immune. This uneven impact raises concerns about widening inequality, as workers in lower-skilled positions face greater job insecurity.

Governments, businesses, and educational institutions must collaborate to navigate this transition responsibly. Lifelong learning and continuous skill development will become essential for workers to remain relevant in a changing job market. Public policies that encourage reskilling, incentivize innovation, and protect vulnerable workers are crucial to prevent large-scale unemployment and social unrest.

Additionally, the potential for AI to augment human capabilities rather than replace them offers a hopeful perspective. When humans and machines collaborate, productivity can soar, and workers can focus on higher-value activities that require empathy, judgment, and creativity. For example, in healthcare, AI tools assist doctors by analyzing vast amounts of data, enabling more accurate diagnoses and personalized treatments.

Ultimately, the “end of work” does not necessarily mean the end of meaningful activity or contribution. It may signal a shift toward redefining how society values work, leisure, and well-being. As automation reshapes our economies, we have an opportunity to rethink traditional concepts of employment and explore new social contracts that ensure dignity and security for all.

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